

WASTEWATER

RESOURCES	ACTUAL FY02	ACTUAL FY03	BUDGET FY04	PROJECTED FY04	RECOMMENDED FY05
Personnel Expenses	\$ 19,288,217	\$ 20,464,246	\$ 21,723,417	\$ 21,068,898	\$ 22,946,321
Operating Expenses	43,439,006	47,966,111	32,091,426	31,934,784	30,340,929
Operating Budget	\$ 62,727,223	\$ 68,430,357	\$ 53,814,843	\$ 53,003,682	\$ 53,287,250
Capital Outlay	5,638,778	8,207,777	12,327,391	12,326,498	7,825,000
Debt Service & Transfers	5,178,221	499,336	19,214,693	19,214,693	20,809,301
Budget Allocation	\$ 73,544,222	\$ 77,137,470	\$ 85,356,927	\$ 84,544,873	\$ 81,921,551
Authorized Positions	384	378	378	378	378

Vision and Mission: The Wastewater Department will become a world-class utility while protecting the environment. It will operate in a cost-effective manner and continually improve the department and its work practices. The department's vision will be achieved through: 1) effective leadership; 2) teams of highly trained, multi-skilled motivated individuals; 3) an organizational culture of trust, cooperation and open communication; 4) decisions made at the lowest level possible; 5) appropriate technology and 6) compensation based on technology and skill. The mission of the wastewater department is to provide outstanding services to our customers while protecting public health and the environment.

Goals and Objectives: The wastewater department promotes excellent customer service, strives to improve internal business practices, improve financial stability and encourages learning and growth. In executing its mission the wastewater department focuses on the following objectives:

- Be responsive to our citizens.
- Educate our customers.
- Continuously improve work practices.
- Manage assets effectively.
- Maintain low and stable rates.
- Promote fiscal responsibility at all levels.
- Provide effective leadership.
- Build teams of highly trained, multi-skilled, motivated individuals.

Current Operations and Initiatives: The wastewater department's core function is the management of the collection, transmission, treatment and disposal of the wastewater generated by the city's 116 square mile service area. The operation of the department is accomplished through two major areas: 1) The collection division maintains the lines that collect sewage and sends it to pumping stations; and 2) The wastewater treatment plant and pump stations which maintains the treatment processes and electrical co-generation. Some initiatives the wastewater department that will continue in FY05 are: the optimization program which has resulted in a savings since October, 2002 of over \$6 million; and a federal asset management program called Capacity, Management, Operations and Maintenance to eliminate overflows. Finally, a rate and fee study is planned to review rates and fees for services.

	FY03	FY04	FY05
Performance Measures	Actual	Projected	Estimated
Miles of Pipe Maintained	1,920	1,921	1,925
Average Daily Flow (millions of gallons)	55	57	59
Pumping Stations Maintained	198	200	216