

**City of Tampa**  
**Solid Waste Operations Audit 02-19**  
**Risk Analysis**

<b>Risk</b>	<b>Control</b>	<b>Control In Place</b>	<b>Assessment</b>	<b>Objective</b>
Missed refuse or recycling collection.	Supervisors monitor areas for missed collections.	Yes	Low	
Complaints due to untimely collection of special requests.	Supervisors investigate all complaints received.	Yes	Low to Medium	
Loss of revenue due to inaccurate records.	Code Inspector assigned review of special report identifying accounts paid by someone else. No other controls in place.	Yes / No	Medium to High	
Liability to the City for damage to property or equipment due to improperly functioning equipment or unsafe handling of equipment.	Equipment is inspected daily by employees; periodically by Supervisors. However, Supervisory review and Commercial and Support Services review by employees not documented. Monthly there is a general meeting with all employees - discussions include safety issues.	Yes / No	Medium	