

**CITY OF TAMPA  
PUBLIC WORKS - PAVEMENT MANAGEMENT AUDIT 05-19**

**Risk Analysis**

<b>Risk</b>	<b>Controls To Reduce Risk</b>	<b>Is Control Present?</b>	<b>Probability Of Occurrence</b>	<b>Obj.</b>
Roads requiring repavement would not be identified due to inaccurate PCI information.	Based on information retrieved from the Micro Paver system, all road segments would eventually require maintenance due to their normal wear and tear. However, actual work performed would be dependent upon available funding and decisions by Technical Service, as well as the Mayor and Executive staff.	Yes / No	Low	
Roads not requiring repavement would receive maintenance.	All potential segments were inspected before any maintenance. However, outside utilities could "patch" areas where they were working without notifying the Transportation Dept. Also, citizen complaints or other outside factors	Yes / No	Low	
Citizen complaints would not be responded to in a timely manner.	Customer Service Center has monitoring mechanism that includes anticipated response time; however, responsiveness is dependent not only on Technical Services but could sometimes involve other departments.	Yes	Low	
Repavement activity would occur in a centralized location and not fairly distributed throughout the City.	Actual work performed would be dependent upon available funding and decisions by Technical Service, as well as the Mayor and Executive staff.	Yes / No	Medium	
Extensive claims for injuries due to improperly maintained road segments.	Claims would only be deemed justified if previously reported as a complaint. The customer service center has a telephone number to use instead of the web.	Yes	Low	
Inaccurate information input to Micropaver systems.	Input accuracy should be reviewed but based on manpower shortage, no review is taking place.	No	Medium	