

Traffic Division - Audit 99-11
Risk Analysis Work Sheet

<u>Risk</u>	<u>Control</u>	<u>Control In Place</u>	<u>Assessment</u>
Citizen requests / complaints not responded to in a timely manner.	Request / complaint procedures identify response time for various types of situation.	Yes	Medium
City deemed liable for incident caused for non-responsiveness to a request / complaint.	See above, however, actual compliance with response deadlines must be verified.	Yes/No	Medium to High
Traffic flow not as fluid as possible due to non-attentiveness by City staff.	See above, however, actual compliance with response deadlines must be verified.	Yes/No	Low
No or improper signage at intersection.	Citizen request or other alert as to downed sign or malfunctioning light.	No	High
City liability increase due to improper or untimely maintenance of equipment or signage.	None; current practice is to replace when complaint received.	No	Medium to High
Sidewalk maintenance is unevenly distributed.	Method of determining where to work is very subjective.	No	Medium