

Efficient City Government

Want to know more about this year's proposed budget? You can read the entire budget document by visiting our website at www.tampagov.net

City government is committed to a balanced budget that allows us to constantly improve our service to you. Tampa is a growing city and some departments like police, fire and parks and recreation will always need more people as our population grows and our services expand. That's why it is important that we continually explore new, innovative ways to improve our delivery of services using our current resources.

A program called optimization, first started in the wastewater department, has now been expanded to water and stormwater. This program is about learning new skills that improve the organization and create a team based department where employees are cross-trained to increase their level of productivity.

Making sure our city has enough emergency or rainy day funds may not be the most interesting part of the budget but it is one of the most important. Last year our community was affected by four hurricanes. From storm preparation to collecting tons of debris to storm related street cave-in repairs, the city had to use millions of dollars in our reserves to pay for hurricane related expenses. While the Federal Emergency Management Agency does reimburse us for most of these expenses, the reimbursement process impacts our city's cash flow. That's why this year we are increasing our levels of emergency funding.

This budget puts People First. It is also a budget built on sound fiscal policy.

We will continue to work everyday to make Tampa one of the most livable cities in the United States, a great place to live, learn, work and play.

In 2004, our on-line Customer Service Center processed 26,829 requests.
