

# *Theresa Doyle*

The Tampa Palms community experienced a rash of at least twenty-three auto burglaries between February 25<sup>th</sup> and February 26<sup>th</sup>. Officer McClain issued a Crime Alert Bulletin via Groupwise email detailing the investigation regarding the auto burglaries that occurred. An Alert Tampa was also activated encouraging residents to secure their valuables and make sure doors to their vehicles and houses were locked. When Ms. Doyle reported for her shift the afternoon of the 26<sup>th</sup>, she reviewed her city email to familiarize herself with crime bulletins that were issued throughout the day. Ms. Doyle was assigned to non-emergency with her trainee. Several calls were received from citizens asking questions regarding the Alert Tampa notification. One of the calls received was from a neighborhood watch member advising that they have surveillance cameras on two of the streets located in Easton Park and if any of the crimes occurred on either street, they might have a suspect on camera. Ms. Doyle instructed her trainee to gather the callers' name and contact number and she would advise the case agent. Recalling the bulletin that Officer McClain issued, Ms. Doyle sent a MDT message to several of the units working in Tampa Palms, along with an email to Officer McClain and Officer Elmore who were the lead investigators on the case. In an email from Officer McClain he stated "The heads-up recall by T. Doyle and her prompt communication resulted in the timely recovery of video which provided an image of a potential suspect vehicle in the above-mentioned offenses. Her actions exemplify the cooperative assistance necessary by multiple divisions of the Tampa Police Department to successfully further investigations."

Ms. Doyle has been employed with the Tampa Police Department since 2002. She is quick to volunteer for extra assignments and assists the on duty supervisors when the need arises. Ms. Doyle recently taught the Dispatch Procedures academy class for new recruits. During the Gasparilla Knight Parade, she eagerly accepted the challenge of working the parade from the Command Post. She not only volunteered to work the event, she also adjusted her normal work schedule to match event hours. Ms. Doyle monitored the radio transmissions on two controlled channels, while constantly checking the calls in queue for calls along the parade route that may have required dispatch to the special event units. Ms. Doyle did all this while working on a remote CAD that was not as fast as what she is used to working with from within the actual Communications Center. After the event Theresa submitted suggestions included in the After-Action report, to help improve the departments handling of Special Operations assignments.

For her exemplary performance on a daily basis and commitment to the department and our community, Theresa Doyle is recognized as the Communications Bureau Employee of the Month for February 2011.

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Employee of the Month  
February 2011*