

Tony Collins

Mr. Tony Collins is aptly known for his attention to detail when processing calls for service. This level of detail is equally applied to the dispatch position, where he is consistently attentive to officer activity and reliably stays one step ahead on incoming requests. His routine performance is commendable and has earned Mr. Collins praise from patrol and supervision. However, the challenges he has adapted to during the month of October truly set his recent performance apart.

Mr. Collins embraced the challenge of learning and filling in as the Communications Records Custodian. With a crash course in making court-worthy recordings, Tony immediately set to work addressing a backlog of requests. He completed new requests as they came in and worked diligently to ensure all recordings were completely certifiable. Tony embraced this task, grateful for the opportunity to learn a new challenge and apply what he learned to improve his daily research skills used in Communications.

Throughout the month Tony did more than learn a new assignment and spend days making recordings. He maintained a high level of performance processing calls and dispatched events. In particular, Mr. Collins kept abreast of transmissions and effectively relayed critical information regarding an armed neighbor dispute (552613) with several parties that fled from police. Mr. Collins manages information given by officers and is prompt in ensuring key details are repeated as often as needed. This persistence allows responding officers a current and complete suspect description.

Tony is committed to providing the highest level of service to the Communications Bureau. His willingness to embrace new challenges and his honed ability to support officers as a thorough and detail oriented dispatcher are reflections of his professionalism. Mr. Collins effectively gathers information as a call-taker, proficiently relays information as a dispatcher, and continues to strive for greater accomplishments as a Communications Technician. For this performance, Mr. Collins is recognized as the Communications Bureau Employee of the Month for October 2011.

*Communications Bureau
Employee of the Month
October 2011*