

Fire Line Connections

Installation fees will also be charged for fire line connections. All fees must be paid prior to the installation of the service. The annual service fee is billed each October and is due upon receipt. Please contact the TWD Planning Section regarding fees for fire connections larger than 8 inches.

Connect Size	Fire Flow Rate (gpm)	Application Fee	Connect Fee	Annual Service Fee
2"	0-50	\$70	\$ 3,950	\$ 10
	51-100	\$70	\$ 5,140	\$ 10
	101-150	\$70	\$ 5,990	\$ 10
4"	151-300	\$70	\$ 7,780	\$ 30
6"	301-500	\$70	\$ 9,343	\$ 90
	501-750	\$70	\$10,994	\$ 90
8"	751-1,000	\$70	\$12,255	\$ 90
	1,001-1,500	\$70	\$14,280	\$200
	1,501-2,000	\$70	\$18,550	\$200

Save Water to Save Money

Since your water bill is based on the amount used, saving water may save you money on your bill.

- Knowing your water usage is the first step to saving water. Your water meter can help you determine your usage or even assist you in determining if you may have a leak. More information on checking for leaks and other water conservation materials are available by calling (813) 274-8121 or at TampaGov.net/water.
- Tampa's water use restrictions apply to all water users located inside Tampa city limits. Restrictions are enforced year-round and 24-hours-a-day. Violating these restrictions may result in a fine and a mandatory court appearance. Become familiar with the restrictions. A recorded summary of water use restrictions is available at (813) 274-8032. The entire water use ordinance is available online at TampaGov.net/water.
- Questions about your utility bill? Inquires can be directed to a customer service representative of the Utility Accounting Division at (813) 274-8811.

General Information

Utility Accounting Division

Billing Inquires 274-8811
 Delinquent Bills 274-8780

Water Department

Customer Service (excluding billing) 274-8121
 Emergency Repair and Service 274-7400
 Water Conservation Hotline 274-8032
 Water Violation Hotline..... 274-8036
 Planning Section..... 274-8121

Office Hours: 8 a.m. to 5 p.m., Weekdays

Emergency Repair & Service line is available
 24-hours-a-day, 7-days-a-week.

For more information, log on to
TampaGov.net/water



Tampa Water Department

306 East Jackson Street • 5E • Tampa, Florida 33602
 (813) 274-8121

TampaGov.net/water



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Tampa Water Department

Schedule of Rates

Rates for Tampa Customers Are
 Tiered To Encourage Conservation

Effective October 2007

Water Rates

Your water use is measured in cubic feet and billed in “units.” Each “unit” is equal to 100 cubic feet (ccf), which is the same as 748 gallons. Tampa has separate rates for customers within the City limits and for those customers outside the City. The rates are as follows:

Water Usage Rate (\$/CCF)	Inside City	Outside City
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Residential Customer Class

Tier 0	0-5 ccf*	\$1.19	\$1.49
Tier 1	6-13 ccf*	\$1.38	\$1.72
Tier 2	14-26 ccf*	\$2.31	\$2.90
Tier 3	27-46 ccf*	\$3.09	\$3.86
Tier 4	Over 46 ccf*	\$3.56	\$4.46

Apartment Customer Class (a)

(a) Calculation is based on number of units x tier range.

Tier 0	0-2 ccf*	\$1.19	\$1.49
Tier 1	3-6 ccf*	\$1.38	\$1.72
Tier 2	7-12 ccf*	\$2.31	\$2.90
Tier 3	13-21 ccf*	\$3.09	\$3.86
Tier 4	Over 21 ccf*	\$3.56	\$4.46

* Per month

All Other Customer Classes:

Tier 1	Charge for monthly consumption up to the threshold amount per ccf	\$1.38	\$1.72
Tier 2	Charge for monthly consumption from the threshold up to twice the threshold amount per ccf.	\$2.31	\$2.90
Tier 3	Charge for monthly consumption from twice the threshold up to 3 1/2 times the threshold amount per ccf	\$3.09	\$3.86
Tier 4	Charge for monthly consumption over 3 1/2 times the threshold amount per ccf	\$3.56	\$4.46

Classifications and Thresholds

Customer classifications are determined by land use and/or the peak flow rates for commercial and industrial customers. The thresholds are based on the average bimonthly water use throughout Tampa Water Department’s (TWD) service area for each customer class and are expressed in ccf units (each equal to 100 cubic feet or 748 gallons). For meters read monthly, these values are one half of those listed below.

Customer Classification	BiMonthly Water Conservation Threshold (CCF)
Commercial – Small	50
Commercial – Medium	280
Commercial – Large	2,500
Commercial – Office	6 ⁽¹⁾
Hospitals	20 ⁽²⁾
Inns – Motel/Hotel	12 ⁽³⁾
Industrial – Small	26
Industrial – Medium	300
Industrial – Large	6,040

(1) per 1,000 sq. ft. usable office space, (2) per bed, (3) per rental room.

Tampa Bay Water Pass Through Charge

Tampa Bay Water is a regional water utility that sells water to local providers. The City of Tampa purchases water from Tampa Bay Water during times when demand is high and our own resources can no longer meet this demand. A surcharge was established to recover the difference between what Tampa pays Tampa Bay Water when water is purchased and what it normally costs to produce water at City of Tampa facilities. The surcharge appears as a separate line item on the utility bill during times when the City of Tampa has to buy water from Tampa Bay Water.

The surcharge is determined for each customer by calculating the total cost of all the purchases during the previous 3 month period in order to arrive at a per unit cost. The amount each customer pays is calculated by multiplying their individual usage times that calculated per unit cost.

Minimum Monthly Charge

Your water bill is based on actual water usage or the minimum monthly charge, whichever is more. Minimum monthly charges, based on meter size, are as follows:

Meter Size	Inside City	Outside City
3/4"	\$ 1.50\$ 1.75
1"	\$ 4.50\$ 5.25
1 1/2"	\$ 7.50\$ 8.75
2"	\$ 9.00\$10.50
3"	\$16.50\$19.25
4"	\$22.50\$26.25
6"	\$37.50\$43.75

Water Service Fees and Deposits

Meter Size	Peak Flow Rate (gpm)	Application Fee	Deposit	Meter Installation Fee
3/4"	0-20\$50\$ 45\$ 665
1"	21-50\$50\$ 60\$ 715
1 1/2"	51-100\$70\$105\$ 990
2"	101-160\$70\$150\$1,035

Connection Fees

Meter Size	Building Existing Prior to 10/1/97 Inside City	New Const. Inside City or Existing Prior to 10/1/97 Outside City	New Const. Outside City
3/4"\$ 2,800\$ 2,800\$ 3,500
1"\$ 7,000\$ 7,000\$ 8,750
1 1/2" (51-75 gpm)\$10,500\$10,500\$13,125
(76-100 gpm)\$14,000\$14,000\$17,500
2" (101-125 gpm)\$17,500\$17,500\$21,875
(126-150 gpm)\$21,000\$21,000\$26,250
(151-200 gpm)\$28,000\$28,000\$35,000

Additional fees may be required, under unusual circumstances. If it is not financially feasible for the TWD to provide service, customers may be given the option of receiving service by paying the cost the City would have incurred. All fees and deposits must be paid prior to the installation of mains and meters. Please contact the TWD Planning Division regarding fees and deposits for meters larger than 2 inches.