

- The contractor can demonstrate good faith efforts to comply with section 26.5-176, and has an existing affirmative action program to be submitted and approved by the director.
- The user department certifies in writing to the director that an emergency exists and no contractor with an applicable workforce that reflects local labor pool demographics or an affirmative action program approved by the director is immediately available.

The ordinance also requires that the contractor agree to comply with the city's equal employment opportunity clause and to include this requirement in all subcontracts. Notice of these requirements is included in any contract/award specifications published, requiring bidders to submit documentation as a part of their bid documents.

Additional outreach occurred with the Centro Asturiano Project. CAP Development Company, LLC was required to comply with Section 3. As a part of their effort to do so, the general contractor posted job openings notices throughout THA's public housing communities, advertised in the local media, and mailed personal invitations to bid to all local Section 3 certified contractors.

HOMELESS

Homeless Needs

1. Identify actions taken to address needs of homeless persons.

The Homeless Coalition of Hillsborough County is the lead entity for the Continuum of Care (COC) planning process in Tampa and Hillsborough County. The Homeless Coalition was established in 1986 in coordination with the State Homeless Task Force and was incorporated in June 2000. The purpose of the Coalition is "to bring together various entities, agencies, service organizations, and individuals to establish and maintain a concentrated effort to break the cycle of homelessness in Hillsborough County, Florida." The Homeless Coalition's 10-year plan to end chronic and other homelessness is found in "Places for People," a planning document that addresses prevention; outreach and engagement; assessment; supportive services; and transitional and permanent independent and supportive housing.

In September 2004, City of Tampa Mayor Pam Iorio called for the formation of a Citizens' Task Force on Homelessness. This Task Force worked under the auspices of the Homeless Coalition of Hillsborough County to identify resources necessary to support and sustain "Places for People." The Task Force included representatives from the cities of Tampa, Temple Terrace and Plant City; Hillsborough County; Hillsborough County School District; faith-based and other service providers; 8 chamber of commerce members; citizen advocates; law enforcement entities, and private businesses. The Task Force worked the length of PY04 to develop a set of recommendations and financial options to expand housing development and services for the homeless in Tampa-Hillsborough County. A draft report to the community was completed and its summary recommendations addressed the following: utilization of City, County, State, Federal and private financial resources; developing formal partnership agreements; promoting a "housing first" model of implementing immediate housing and supportive services; further developing a Homeless Management Information System (HMIS); program development and expansion; and other recommendations that work to mobilize community support toward ending homelessness.

2. Identify actions to help homeless persons make the transition to permanent housing and independent living.

As the lead entity for the Continuum of Care planning and administration, the Homeless Coalition of Hillsborough County and Continuum of Care member agencies worked to prevent individuals and families from becoming homeless by increasing the availability of comprehensive housing and supportive services that assist persons who are homeless to become as self-sufficient as possible. The Coalition's strategy to end chronic homelessness involves aggressive outreach and engagement, comprehensive assessment, integrated treatment, priority access to mainstream resources, and program set-asides (i.e., housing for persons at or below 30% median income). In improving outreach efforts, law enforcement officers of the City of Tampa Police Department have accompanied Continuum of Care agency outreach teams and have received training on referring homeless individuals to needed resources. Drop-in services are provided by Mental Health Care, Inc. and the Homeless Veterans' Health Care program so that people can be referred for assistance rather than be arrested. Emergency shelter is then provided as necessary by a variety of Continuum of Care agencies. Ongoing, the Homeless Coalition and the Continuum of Care entities are working to develop permanent supportive housing utilizing mainstream funding sources to implement the "housing first" response to homelessness.

Specific, notable activities of the Continuum of Care member agencies during PY04 are as follows: Mental Health Care, Inc. served 153 chronic homeless persons through permanent housing services. Agency for Community Treatment Services, Inc. (ACTS) opened a 16-bed Assisted Living Facility serving persons who are chronically homeless. The Tampa Housing Authority, working with Mental Health Care, Inc. provided 17 vouchers to serve chronically homeless persons with permanent housing. The Health Care for Homeless Veterans (HCHV) Program was awarded a 35-bed domicile to serve homeless veterans who have the potential and desire to return to independent living in the community despite many cognitive and behavioral skill deficits, medical problems, and a long-standing history of maladaptive functioning. Mental Health Care, Inc. participated in Real Choice Housing Forums in which a local chapter of the Florida Supportive Housing Coalition was initiated to serve homeless persons with disabilities.

3. Identify new Federal resources obtained from Homeless SuperNOFA.

The Tampa/Hillsborough Continuum of Care received the following Homeless SuperNOFA funding awards that became effective 10/01/04:

ACTS	Supportive Housing Program	\$1,209,106
Alpha House of Tampa, Inc.	Supportive Housing Program	206,456
Alpha House of Tampa, Ind.	Supportive Housing Program	249,039
Catholic Charities, Inc.	Supportive Housing Program	128,275
Mental Health Care, Inc.	Supportive Housing Program	598,500
Project Return, Inc.	Supportive Housing Program	461,868
Tampa Housing Authority	Shelter Plus Care	698,520
The Spring of Tampa Bay	Supportive Housing Program	532,681
	Total	\$4,084,445

One very successful partnership was the joint application under the Shelter Plus Care Program in the SuperNOFA COC funding submission between the Tampa Housing Authority and Mental Health Care, Inc. This tenant-based program provides rent subsidies to persons with mental illnesses and substance use disorders, with Mental Health Care, Inc. providing case management services.

Specific Homeless Prevention Elements

1. Identify actions taken to prevent homelessness.

Outreach efforts have been greatly enhanced and expanded by the local Continuum of Care provider network. As described previously under "Homeless Needs," item #2., police officers from Tampa are accompanying Continuum of Care agency outreach teams, utilizing a best practice model borrowed from Ft. Lauderdale, Florida. These outreach teams redirect homeless persons to much needed housing and supportive services, such as those provided by Mental Health Care, Inc. (MHC) and Project Return. To strengthen this effort, Tampa Community Health Center expanded its outreach efforts from two days per week to four-five days per week, often accompanied by mental health staff and staff from the Health Care for Homeless Veterans (HCHV) program. Tampa Community Health Center served an additional 89 chronically homeless persons in the past year. The HCHV program expanded their outreach from six to 30 hours a week. Additionally, the Family Emergency Treatment Center was opened providing an alternative for law enforcement to take persons who are homeless with mental illness who do not meet criteria for acute care and might otherwise be arrested. This program provides immediate access to medication and continued support until linked to other community services. It is a link in the community's efforts to establish a "one-stop". Bay Area Legal Services also provided legal outreach services in six half-day sessions per month to homeless clients at MHC, The Salvation Army, and Safe Place (a safe haven at MHC).

Emergency Shelter Grants (ESG)

1. Identify actions to address emergency shelter and transitional housing needs of homeless individuals and families (including significant subpopulations such as those living on the streets).

The Hillsborough County Homeless Coalition administered a county-wide census of homeless persons throughout the City of Tampa and Hillsborough County in January 2005. The total census count was reported at 11,023, ranking Tampa and Hillsborough County as sixth in the nation for number of homeless persons according to *USA Today* on November 1, 2005. Of this count, 3,662 persons were counted as living on the streets on the date of the census. 1,250 of those were considered to be chronically homeless and 25% of those were estimated to be veterans. The results of this census were significant in that the capacity and resources of service providers had been outstripped by a relatively sudden and unforeseen level of demand.

In an effort to address emergency shelter and transitional housing needs of homeless individuals and families, the city's PY04 ESG grant allocation of \$170,570 was awarded to the following agencies who contracted with the City of Tampa to provide emergency shelter and transitional housing as follows:

PROJECT SPONSOR	SERVICES	AWARD
Alpha House of Tampa, Inc.	Emergency and transitional housing for pregnant women and their children who are homeless or are at risk of being homeless.	\$71,587
Metropolitan Ministries, Inc.	Emergency shelter and transitional housing for families and single women.	\$37,157
The Salvation Army	Emergency shelter for men and women.	\$53,297
City of Tampa	Grant administration.	\$8,529
TOTAL PY04 ESG FUNDING		\$170,570

The City/County homeless crisis became compounded when west central Florida was to feel a second and acute increase in homelessness, this time, by the sudden influx of individuals and families made homeless by Hurricane Katrina. A special City-County effort was made in cooperation with the local office of US HUD and the Red Cross to house these victims as soon as practicable. Both ESG and Continuum of Care funding were insufficient to address the dramatic increase caused by Hurricane Katrina. Accordingly, local government utilized US HUD-approved waivers to optimize a response to the acute homelessness experienced by Katrina victims relocating to Tampa and Hillsborough County, while ESG providers and Continuum of Care member agencies continued to respond to chronic and episodic homeless needs.

2. Assessment of Relationship of ESG Funds to Goals and Objectives:

- a. Evaluate progress made in using ESG funds to address homeless and homeless prevention needs, goals, and specific objectives established in the Consolidated Plan.**

PY02-06/FY03-07 Consolidated Plan Strategic Plan Goal 1: The city will increase the opportunities for all its citizens to purchase or rent affordable decent, safe and sanitary housing by encouraging the rehabilitation, revitalization, and redevelopment of the existing housing stock in an effort to further stem the current rate of decline, extend the economic life of existing housing, and to build upon the positive aspects of existing neighborhoods.

PY02-06/FY03-07 Consolidated Plan Strategic Plan Objectives (related to homelessness):

- Work with sub-recipient provider agencies to address the needs of homeless individuals and families and prevent low-income families and individuals from becoming homeless.
- Work with local social services agencies and non-profit organizations to provide shelter and related services to the homeless.
- Provide housing and supportive services for special needs populations including the elderly, persons with disabilities, persons with substance abuse problems, victims of HIV/AIDS, and public housing residents.

According to the City of Tampa PY02-06/FY03-07 Consolidated Plan document, the March 2001 homeless census counted 5,744 homeless persons in Tampa and Hillsborough County. During PY04, the city and Hillsborough County homeless population has more than doubled to over 11,000 as reported in the January 2005 census. This doesn't include the additional homeless individuals and families who relocated to Tampa and Hillsborough County from areas affected by Hurricane Katrina. In assessing progress made in using PY04 ESG funds against goals and objectives identified in the PY02-06/FY03-07 Consolidated Plan document, it must be said that the City of Tampa awards ESG funding for operating costs and essential services directly aimed at serving those in most critical need. The city's ESG providers have done exceptionally well in utilizing extremely limited ESG funding to serve an unprecedented number of homeless. Both Alpha House of Tampa, Inc. and Metropolitan Ministries, Inc. elected to utilize all ESG funding for program delivery, with only The Salvation Army using the allowable 5% for administrative costs. By applying their full ESG awards directly toward program operations and delivery, more clients have been served. Additionally, all agencies met their service goals as identified in their funding agreements with the City of Tampa (reference item b. below for details).

- b. Detail how ESG projects are related to implementation of comprehensive homeless planning strategy, including the number and types of individuals and persons in households served with ESG funds.**

PY04/FY05 Service Delivery: Alpha House of Tampa, Inc.: Alpha House operates a 20-bedroom licensed maternity home to serve homeless pregnant women having various risk factors causing the delivery of a low birth weight babies. Alpha House also operates three transitional houses and the Rosalie Center, which consists of a day care center for up to 45 children, apartment units for up to eight homeless families, and administrative offices. Average number of clients served daily was 20 adults and 12 children, with the average number served yearly at totaling 123 persons (78 adults and 45 children). Clients numbered 72 Caucasians, 31 African-Americans, and 20 multi-racial Hispanic. 100% were female-headed households.

PY04/FY05 Service Delivery: Metropolitan Ministries: Metropolitan Ministries provides emergency shelter and transitional housing for individuals and families who are homeless. Families can stay for as little as a few weeks or more than a year, depending on their needs. Families range from a single parent with small children to two parent families with teenagers to grandparents raising their grandchildren. A staff counselor helps clients develop an individualized, achievable self-sufficiency plan. Other services provided include health and nutrition services, education and literacy, childcare, sobriety recovery, employment services, and money management training. Average number of clients served daily was 54 adults and 76 children, with the average number served yearly at 130 persons. Clients numbered 63 Caucasians, 61 African-Americans, 1 Asian, and 5 American Indians, the total of which 17 were multi-racial Hispanic. Five percent of the families with children were headed by males and 85% were headed by females while 10% of the families were headed by 2 parents.

PY04/FY05 Service Delivery: The Salvation Army: The Salvation Army's Red Shield Lodge provides emergency shelter for up to 102 men and 23 women per night. Shelter nights at the Red Shield Lodge include bed, meals and laundry services. Case management and employment counseling are available to every individual accessing the emergency shelter. Individuals that obtain full-time employment are encouraged to apply to the transitional housing programs offered through the Salvation Army in order to further themselves toward self-sufficiency and re-entry into the community. The Sine Domus Medical Clinic works through a collaborative agreement to provide medical assessment and treatment two nights a week. Average number of clients served daily was 93 adults, with the average number served yearly totaling 3,866 persons. Clients numbered 1,701 Caucasians, 2,165 African-Americans, of which 438 were multi-racial Hispanic. 82% were unaccompanied males and 18% were unaccompanied females.

3. Matching Resources:

- a. Provide specific sources and amounts of new funding used to meet match as required by 42 USC 11375(a)(1), including cash resources, grants, and staff salaries, as well as in-kind contributions such as the value of a building or lease, donated materials, or volunteer time.**

The following is a description of the leveraging resources for each of the sub-recipients receiving ESG funding:

	Alpha House of Tampa, Inc.	Metropolitan Ministries, Inc.	Salvation Army
CITY OF TAMPA ESG AWARD	\$71,587	\$37,157	\$53,297
OTHER FEDERAL	\$229,423	\$353,096	\$8,744
LOCAL GOVERNMENT	53,006		
PRIVATE	489,081	8,264,280	143,019
FEES	279,889		192,692
OTHER	164,736		304,091
TOTAL MATCH	\$1,216,135.00	\$8,617,376.00	\$648,546

4. State Method of Distribution:

- a. States must describe their method of distribution and how it rated and selected its local government agencies and private nonprofit organizations acting as subrecipients.

N/A

5. Activity and Beneficiary Data:

- a. Completion of attached Emergency Shelter Grant Program Performance Chart or other reports showing ESGP expenditures by type of activity. Also describe any problems in collecting, reporting, and evaluating the reliability of this information.

Activity Expense	Alpha House of Tampa, Inc.	Metropolitan Ministries, Inc.	Salvation Army
Administration			\$2,664
Essential services (case manager)			\$15,989
Operations (food)			\$14,755
Operations (desk & maint. personnel)			\$19,889
Operations (utilities)	\$71,587	\$37,157	
Total PY04 ESG \$	\$71,587	\$37,157	\$53,297

No problems in collecting, reporting, or evaluating the reliability of this information were encountered.

b. Homeless Discharge Coordination:

- i. As part of the government developing and implementing a homeless discharge coordination policy, ESG homeless prevention funds may be used to assist very low-income individuals and families at risk of becoming homeless after being released from publicly funded institutions such as health care facilities, foster care or other youth facilities, or corrections institutions or programs.

PY04 ESG funds were utilized for operating costs and essential services of emergency shelters and transitional housing facilities. ESG homeless prevention activities were not funded per se, however the Homeless Coalition and Continuum of Care member agencies have worked closely with both City and County law enforcement agencies, corrections facilities and local hospitals to prevent homelessness through immediate outreach and referrals at point of discharge (reference item c. below).