

PARKING

RESOURCES	ACTUAL FY00	ACTUAL FY01	BUDGET FY02	PROJECTED FY02	RECOMMENDED FY03
Personnel Expenses	\$ 4,684,999	\$ 5,349,046	\$ 5,820,332	\$ 5,529,559	\$ 6,579,543
Operating Expenses	<u>5,146,061</u>	<u>4,896,081</u>	<u>5,895,855</u>	<u>5,718,372</u>	<u>5,794,195</u>
Operating Budget	\$ 9,831,060	\$ 10,245,127	\$ 11,716,187	\$ 11,247,931	\$ 12,373,738
Capital Outlay	595,537	551,778	702,858	656,940	479,643
Debt Service & Transfers	<u>3,942,017</u>	<u>4,864,675</u>	<u>6,116,732</u>	<u>4,544,777</u>	<u>7,302,415</u>
Budget Allocation	\$ 14,368,614	\$ 15,661,580	\$ 18,535,777	\$ 16,449,648	\$ 20,155,796
Authorized Positions	154	158	160	180	180

Parking, an enterprise division of the Department of Public Works, is responsible for the development of parking policies and specific facility expansion plans to serve the parking demand in the central business district and adjacent commercial areas. Long-term goals include the implementation of the comprehensive parking plan for Ybor City, downtown Tampa, and the South Howard District; and the implementation of a five-year maintenance plan for all lots and garages. Parking operates, maintains, and manages 11 garages and 23 off-street lots, comprising a total of 14,599 spaces. Additionally, the division is responsible for an on-street program comprised of 3,787 spaces. Parking short-term objectives include expanding the conversion of electronic parking meters in both the downtown area and in Ybor City, and to improve customer service through training of divisional staff.

The Parking Division has seven functional areas of operation, which are:

- Administrative Services: Provides financial, personnel, customer service, public relations and management support.
- Parking Ticket Processing: Provides customer service for parking tickets, booting and impoundment, meter complaints, court and leasing agency inquiries/assignment and time payments.
- Garage Operations: Provides cashiering service at parking garage facilities, monitors peak periods and normal parking utilization, and administers the computerized Garage Cash System.
- Maintenance Service: Installs, repairs and/or replaces all parking meters and on-street signs, schedules periodic maintenance for all parking meters, and responds to written complaints. Responsibilities also include maintenance, inspection and appearance of parking lots and garages.
- Security and Safety: Provides security and safety to patrons of municipal garages and lots; responds to all garage and lot incidents; vehicle repairs and accident reporting.
- On-Street Parking Enforcement: Regulates the availability of on-street parking for citizens and commercial use through effective enforcement of parking ordinances. Prepares and issues parking tickets. Develops public awareness of parking regulations/penalties. Boots vehicles and coordinates the impound action.
- Meter Collection: Removes and counts all money from parking meters on a scheduled basis and prepares bank deposits.

Accomplishments and FY03 objectives are summarized below:

Performance Measures	FY01 Actual	FY02 Projected	FY03 Estimated
Monthly Garages & Lot Spaces	8,444	9,244	9,244
Daily Garages & Lot Spaces	4,955	5,355	5,355
On-Street Meter Spaces	2,324	2,324	2,324
On-Street Controlled Spaces	<u>1,463</u>	<u>1,463</u>	<u>1,463</u>
Total Spaces	17,186	18,386	18,386
Parking Tickets Issued	136,026	132,000	132,000