

PARKING

RESOURCES	ACTUAL FY01	ACTUAL FY02	BUDGET FY03	PROJECTED FY03	RECOMMENDED FY04
Personnel Expenses	\$ 5,349,046	\$ 5,702,166	\$ 6,407,543	\$ 6,250,986	\$ 7,373,087
Operating Expenses	<u>4,896,081</u>	<u>5,792,927</u>	<u>6,267,086</u>	<u>6,157,598</u>	<u>6,996,187</u>
Operating Budget	\$ 10,245,127	\$ 11,495,093	\$ 12,674,629	\$ 12,408,584	\$ 14,369,274
Capital Outlay	551,778	448,475	542,439	540,921	472,643
Debt Service & Transfers	<u>4,864,675</u>	<u>3,169,236</u>	<u>7,302,415</u>	<u>7,302,415</u>	<u>7,550,156</u>
Budget Allocation	\$ 15,661,580	\$ 15,112,804	\$ 20,519,483	\$ 20,251,920	\$ 22,392,073
Authorized Positions	158	160	180	180	180

Long-term goals of the Parking Department include the implementation of the comprehensive parking plan for Ybor City, downtown Tampa, and the South Howard District; and the implementation of a five-year maintenance plan for all lots and garages.

Parking, an enterprise division of the Department of Public Works, short term objectives include continuing the conversion to electronic parking meters in both downtown and Ybor City areas, and to improve customer service through training of divisional staff. Parking is responsible for the development of parking policies and specific facility expansion plans to serve the parking demand in the central business district and adjacent commercial areas. Parking operates, maintains and manages 11 garages and 21 off-street lots, comprising a total of 14,599 spaces. Additionally, the division is responsible for an on-street program comprised of 3,787 spaces.

The Parking Division has seven functional areas of operation, which are:

- Administrative Services: Provides financial, personnel, customer service, public relations and management support.
- Parking Ticket Processing: Provides customer service for parking tickets, booting and impoundment, meter complaints, court and leasing agency inquiries/assignment and time payments.
- Garage Operations: Provides cashiering service at parking garage facilities, monitors peak periods and normal parking utilization and administers the computerized Garage Cash System.
- Maintenance Service: Installs, repairs and/or replaces parking meters and on-street signs, schedules periodic maintenance for parking meters, and responds to written complaints. Responsibilities also include maintenance, inspection and appearance of parking lots and garages.
- Security and Safety: Provides security and safety to patrons of municipal garages and lots; responds to garage and lot incidents, vehicle repairs and accident reporting.
- On-Street Parking Enforcement: Regulates the availability of on-street parking for citizens and commercial use through effective enforcement of parking ordinances. Prepares and issues parking tickets. Develops public awareness of parking regulations/penalties. Boots vehicles and coordinates the impound action.
- Meter Collection: Removes and counts all money from parking meters on a scheduled basis and prepares bank deposits.

Accomplishments and FY04 objectives are summarized below:

Performance Measures	FY02 Actual	FY03 Projected	FY04 Estimated
Monthly Garages and Lot Spaces	8,444	9,244	9,029
Daily Garages and Lot Spaces	4,955	5,355	5,351
On-Street Meter Spaces	2,324	2,324	2,465
On-Street Controlled Spaces	1,463	1,463	1,463
Total Spaces	<u>17,186</u>	<u>18,386</u>	<u>18,308</u>
Parking Tickets Issued	136,026	134,784	142,962