

CODE ENFORCEMENT AND BUSINESS TAX

RESOURCES	ACTUAL FY06	ACTUAL FY07	BUDGET FY08	PROJECTED FY08	RECOMMENDED FY09
Personnel Expenses	\$ 4,331,620	\$ 4,600,494	\$ 4,198,531	\$ 4,189,519	\$ 3,979,821
Operating Expenses	1,002,696	1,077,864	1,477,402	1,477,060	1,215,932
Operating Budget	\$ 5,334,316	\$ 5,678,358	\$ 5,675,933	\$ 5,666,579	\$ 5,195,753
Capital Outlay	10,977	33,795	69,002	12,117	10,000
Budget Allocation	\$ 5,345,293	\$ 5,712,153	\$ 5,744,935	\$ 5,678,696	\$ 5,205,753
Authorized Positions	58	59	53	53	62

Vision and Mission: The department of code enforcement and business tax is dedicated to the enforcement of city and state standards. These standards allow for safe and orderly practices. The department of code enforcement and business tax's mission is to provide services that protect the city and citizens of Tampa from unscrupulous practices and hazardous situations while empowering the overall community to maintain a quality of life, which is exceptionally positive, both professionally and ethically.

Goals and Objectives: The department of code enforcement and business tax looks forward to the administrative challenges and opportunities as a result of the reorganization of these two units. The department is encouraged and prepared for what the future will bring and the following is a glance at the goals and objectives set forth in fiscal year 2009:

- Focus personnel resources on true customer service and reduce administrative costs: Provide frequently requested information and reports on the code enforcement and business tax department website.
- Ensure the management of business needs at peak times: Provide cross-training for customer service personnel between departments.
- Provide clear communication with noncompliant property owners: Revise notices of violations to include possible remedies.
- Reduce the number of incorrect merchant tax returns: Revise and reformat merchant tax notices.
- Increase the number of rental certificates issued: Combine field resources and install air cards for business tax officers.

Current Operations and Initiatives: Since the merging of code enforcement and business tax both departments are working collectively to streamline similar functions. Both departments will continue with established goals and objectives set in fiscal year 2008. The department will continue to partner with other city departments and all neighborhoods to improve the quality of life for the citizens of Tampa. The department will continue to increase our case load with Hillsborough County Criminal Code Court to prosecute egregious code violators. During fiscal year 2008, business tax collected an unprecedented \$11 million dollars in revenue as a result of new easy to understand applications. This milestone far exceeded any other Florida municipality business tax revenue collections. Business tax inspections resulted in the closing of 5 long standing wet zoned locations in Ybor City, the collection of \$55,000 in fines and an additional \$16,000 in revenue.

Performance Measures	FY07 Actual	FY08 Projected	FY09 Estimated
New Cases Opened	32,804	31,118	31,134
Number of Inspections	96,705	90,802	90,847
Number of Violations	61,808	60,454	60,484
Number of Rental Certificates Issued	10,168	11,184	12,191
Revenues Collected	\$456,380	\$502,018	\$547,199