

Construction Services News

Why Wait In Line? - Call Ahead and Save Time

The City of Tampa Construction Services Division (CSD) is committed to maintaining outstanding customer service. We are continually striving to streamline our current services in order to enhance our client's experience - after all, in the construction industry, time is money!

Starting October 1, 2009, the CSD will implement a new "Call Ahead" service for clients who wish to pick up their permits upon notification that their construction plans have been approved.

Here's how it works:

1. Call our main number at (813)274-3100, at least 24 hours in advance, to advise CSD staff of your intent to pick up permits.
2. Provide the following information to the CSD staff:
 - Name/Contact Information (i.e., phone/email address)
 - Project Number/Address
3. CSD staff will confirm the "Call Ahead" request, ensure that the project is in approved status, and prepare the permits and plans for pickup.



Upon arrival for pick-up the next day:

1. Inform the CSD Intake Staff that the "Call-Ahead" pickup was scheduled. Reference the appropriate project number.
2. CSD staff will retrieve the project documents and expeditiously process all permits/plans eliminating the need to wait in line for service.

We look forward to serving you in this new and exciting way!

For further information, please visit us on the web at www.tampagov.net/permits.



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