








Consumer Alert

-  City of Tampa Water Department employees all have photo ID cards and **never** ask to enter your home. They are not allowed to do so. If someone asks to come in your home, they are **not** from the Tampa Water Department.
-  Companies that offer “free” home water tests may be trying to sell you water treatment products you don’t need. The City of Tampa constantly tests and treats your water to make sure it is superior to all federal requirements for safe drinking water.
-  Don’t be pressured into making a hurried decision. Take time to think it over or talk with someone you trust. And don’t ever give your credit card number over the phone to someone you don’t know. Sellers may say they need the number for verification, then use it to make unauthorized charges to your account.
-  Be suspicious if you’re told that an in-home test has detected pollution or contamination in your water. In-home tests are rarely able to detect harmful substances. Tests that make tap water “change color” may fool you into thinking your water is unhealthy when it’s perfectly safe.
-  If you have any questions about water quality, call 274-8121 and we’ll send you the latest water quality report explaining how we keep Tampa’s water safe.

Important Phone Numbers

Utility Bill Questions
or Problems
274-8811



Start/Stop Utility Service
274-8811



City of Tampa
Municipal Services
Information
274-8211



Hillsborough County
Consumer Protection Office
272-6750



Tampa Water Department

306 East Jackson Street • 5th Floor • Tampa, Florida 33602
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www.tampagov.net/water



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