

Schedule of Rates

For residential and apartment customers

Rates for Tampa Customers Are Tiered To Encourage Conservation



Water Rates

Your water use is measured in cubic feet and billed in ccf units. Each ccf unit is equal to 100 cubic feet, which is the same as 748 gallons. Tampa has separate rates for customers within the City limits and for those customers outside the City. The rates are as follows:

Water Usage Rate (\$/CCF)		Inside City	Outside City
Residential Customer Class: Single Family			
Tier 0	0-5 ccf*	\$ 2.09	\$ 2.61
Tier 1	6-13 ccf*	\$ 2.43	\$ 3.03
Tier 2	14-26 ccf*	\$ 4.07	\$ 5.08
Tier 3	27-46 ccf*	\$ 5.44	\$ 6.80
Tier 4	Over 46 ccf*	\$ 6.28	\$ 7.85

Apartment Customer Class: Multi-Family^(a)

(a) Calculation is based on number of dwelling/rental units

Tier 0	0-2 ccf*	\$ 2.09	\$ 2.61
Tier 1	3-6 ccf*	\$ 2.43	\$ 3.03
Tier 2	7-12 ccf*	\$ 4.07	\$ 5.08
Tier 3	13-21 ccf*	\$ 5.44	\$ 6.80
Tier 4	Over 21 ccf*	\$ 6.28	\$ 7.85

* Per month

Manage Your Expenses By Using Water Efficiently

Since your water bill is based on the amount used, saving water can help you manage your bill.

Knowing your water usage is the first step to saving water. Your water meter measures your usage and may assist you in determining if you have a leak. More information on checking for leaks and other water conservation materials are available by calling (813) 274-8121 or at www.TampaGov.net/Water.

Tampa's water use restrictions apply to all water users located inside Tampa city limits. Restrictions are enforced year-round and 24-hours-a-day. Violating these restrictions may result in a fine and a mandatory court appearance. A recorded summary of Tampa's restrictions is available at (813) 274-8032. Detailed water use restriction information is available online at www.TampaGov.net/WaterRestrictions.

Effective October 2011

Tampa Bay Water Pass Through Charge

Tampa Bay Water is a regional water utility that sells water to local providers. The City of Tampa purchases water from Tampa Bay Water during times when demand is high and our own resources can no longer meet this demand. A surcharge was established to recover the difference between what Tampa pays Tampa Bay Water when water is purchased and what it normally costs to produce water at City of Tampa facilities. The surcharge appears as a separate line item on the utility bill during times when the City of Tampa has to buy water from Tampa Bay Water.

The surcharge is determined for each customer by calculating the total cost of all the purchases during the previous three month period in order to arrive at a per unit cost. The amount each customer pays is calculated by multiplying their individual usage times that calculated per unit cost.

Minimum Monthly Charge

Your water bill is based on actual water usage or the minimum monthly charge, whichever is more. Minimum monthly charges, based on meter size, are as follows:

Meter Size	Inside City	Outside City
3/4"	\$ 1.50.....	\$ 1.75
1"	\$ 4.50.....	\$ 5.25
1 1/2".....	\$ 7.50.....	\$ 8.75
2"	\$ 9.00.....	\$ 10.50
3"	\$ 16.50.....	\$ 19.25
4"	\$ 22.50.....	\$ 26.25
6"	\$ 37.50.....	\$ 43.75

Water Department Phone Numbers

Utilities Call Center (customer service)	274-8811
Delinquent Bills	274-8780
Emergency Response (24/7).....	274-7400
Planning Section	274-8121
Water Restrictions Hotline (recording).....	274-8032
Water Use Violation Hotline	274-8036



Water Department



306 East Jackson Street, 5E • Tampa, Florida 33602

(813) 274-8121 • www.TampaGov.net/Water

Office Hours: 8 a.m. to 5 p.m. Monday thru Friday

Emergency Response line is available 24 hours-a-day, 7 days-a-week