

# Switching to Desktop Mode for Accela Citizen Access on Mobile

---

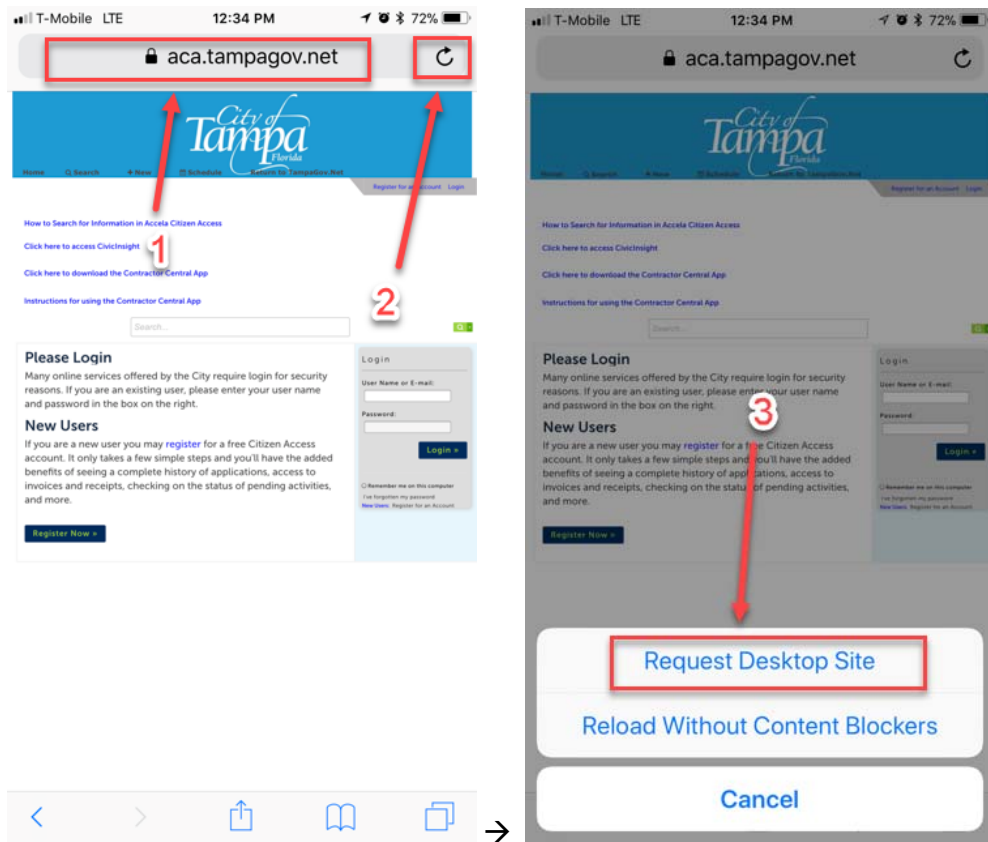
## Apple iPhone or iPad Devices

1. Method 1
  - a. Navigate to <https://aca.tampagov.net/CitizenAccess>
  - b. Tap and hold the refresh button
  - c. Select [**Request Desktop Mode**]
2. Method 2
  - a. Navigate to <https://aca.tampagov.net/CitizenAccess>
  - b. Select the share button
  - c. Scroll and select the [**Request Desktop Mode**]

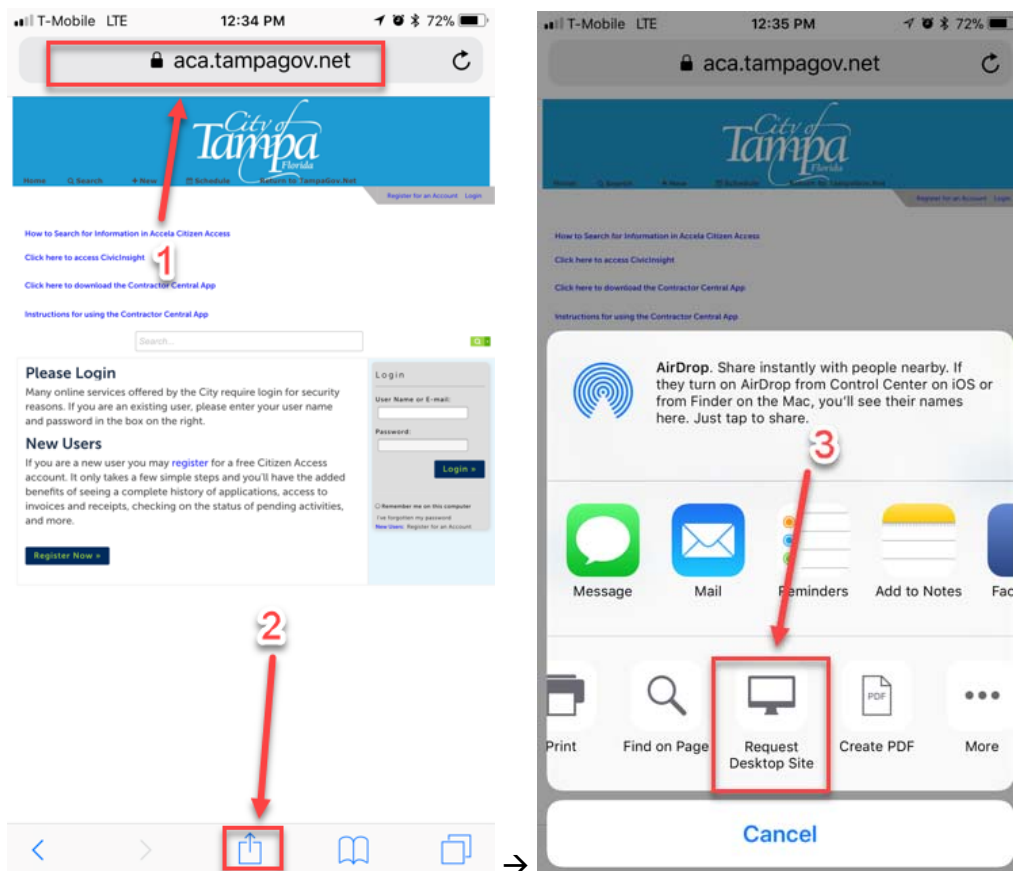
## Android Devices

1. Navigate to <https://aca.tampagov.net/CitizenAccess>
2. Select the menu option button
3. Select [**Desktop Site**]

## Apple (iOS) Method 1



## Apple (iOS) Method 2



# Android Method 1

