

Answer the questions below to learn your water efficiency score and receive a Water Efficiency Report that suggests easy recommendations that may help you save water and cash.

Example information is shown for #1 and #2. Review your utility bills to identify water use in ccf and replace the examples with your household information. Don't keep copies of past bills? Use the "View History" button for help to find your water use history online.

1. How much potable water did you use in the past six months?

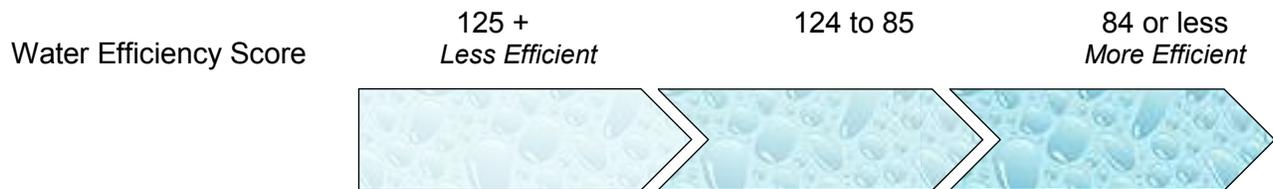
Replace the sample numbers below with your water use numbers.

2. How many people, including yourself, are in your household?
3. What year were your toilets installed?
4. If you have a dishwasher, what year was it installed?
5. If you have a clothes washer, what year was it purchased?
6. Do you irrigate with potable water?
7. If you have an automatic irrigation system, is it equipped with a working rain sensor?

8. Is your non-turf landscape irrigated with low-volume irrigation?

Your Water Efficiency Evaluation Report, provided on the next page, is based on your responses to the questions above. Review the easy-to-follow tips and take steps to start saving water and cash today. More water efficiency resources and tools are available at TampaGov.net/savewater. If you wish to discuss your results or follow-up to see what additional recommendations may be appropriate for your location, please call the Tampa Water Department's Water Efficiency Team at (813) 274-8121, option #5, or email savewater@TampaGov.com.

Water Efficiency Evaluation Report



Your water efficiency score equates to the estimated average gallons of water used per person per day in your household. The average Tampa single-family residential customer uses an estimated 76.3 gallons per person per day (including household irrigation lawns and landscapes).

Congratulations. You have completed the first step toward increasing your water efficiency and managing your utility costs. The recommendations below can help you take the next steps.

Recommendations

Thank you for completing this efficiency survey. Please contact Tampa's Water Efficiency Team to discuss your results or to receive site-specific water efficiency coaching. You may contact a team member at (813) 274-8121, option #5 or via e-mail at savewater@tampagov.net.

This survey document was developed by the Tampa Water Department's Water Efficiency Team. It is intended to provide users with a general review of their water efficiency based on some standard water efficiency factors.



City of Tampa Utilities
P.O. Box 30191
Tampa, FL 33630-3191

*Amount Now Due
\$106.65
Make Check Payable:
City of Tampa Utilities

Your Account Number
7-Digit Account Number



BILL DATE: 04/01/2019
PAY NEW CHARGES BY: 04/01/2019

VALUED CUSTOMER
1111 HOME AVE
TAMPA, FL 33602

TO INSURE PROMPT CREDIT PLEASE RETURN THE ABOVE PORTION OF BILL WITH YOUR PAYMENT.



VALUED CUSTOMER
1111 HOME AVE
TAMPA, FL 33602

BILL DATE: 04/01/2019

Service For:
VALUED CUSTOMER
1111 HOME AVE

SERVICE TO: 04/01/2019

Meter Number	Meter Readings		Days of Service	CCF (100 cu ft)	Gallons (1000's)
	Current	Previous			
000001234 RCLM	1373	1361	29	12	09
000001397 WATER	0954	0946	29	08	06

LAST BILLING		109.46
LESS PAYMENTS		109.46CR
RECLAIMED WATER CHARGE	12 @ 1.20	14.40
WATER TIER 0 CHARGE	5 @ 2.09	10.45
WATER TIER 1 CHARGE	3 @ 2.43	7.29
TBW PASS-THROUGH	8 @ 0.19	1.52
WATER SUBTOTAL	19.26	
WATER UTILITY TAX	10%	3.37
WASTEWATER CHARGE	8 @ 4.71	37.68
SOLID WASTE - RESIDENTIAL CHARGE		31.94

Pay This Amount \$106.65

Please note that your City of Tampa utility bill may have additional service charges or less service charges showing in the area above, depending on the specific services provided at your location.

Amount Now Due
\$106.65

Your Account Number
7-Digit Account Number

Water Customer Class
RESIDENTIAL

Water Usage History

Months	Gallons (1000's)
FEB	6
JAN	8
DEC	9
NOV	12
OCT	11
SEP	10
AUG	13
JUL	17
JUN	16
MAY	8
APR	11
MAR	12
FEB	8

How to View Your Online City of Tampa Water Bill History

1. Go to TampaGov.net/cotu and login.
2. Use the "Consumption Analysis" link to go to a new screen.



The screenshot shows the City of Tampa online account portal. At the top is a blue navigation bar with links for Account, Payment, Utility Services, Contact Us, FAQ, and Logout. On the left is a sidebar menu with options: Account Detail, Account List, Account Transaction History, Consumption Analysis (circled in red), 12 Month Billing Report, Pick Up Report, Phone/Email Update, and Mailing Address Update. The main content area is titled 'Account Details' and features a house icon. Below the icon is a section titled 'Account Information' with the following details: Account Type: Residential, Account Number: (blank), Current Balance: \$0.00 (with a link to 'View your current bill'), Bill Due Date: 04/12/2019, Last Payment Date: 04/11/2019, Last Payment: \$80.11, and Past Due Amount: \$0.00.

3. Use the pull-down menus above the graphs to select the service and time frame that you wish to see values for. To view monthly values on the graph, hover over data points on the graphs. Be sure to select the 6 most recent values, which are at the right of the graph.
 - a. **If have one water meter at you location**, set the red line graph to show values for "water" for the past 0 -12 months. Read and total values only from the red graph line.
 - b. **If you have a domestic service meter and an irrigation meter or a reclaimed water meter**, set the red line graph to show values for "water" for the past 0 – 12 months. Set the blue graph line to show values for "irrigation" or "reclaimed" for the past 0 – 12 months. Total the monthly values from both graphs.

(See illustration on next page.)

Monthly Consumption Analysis

Consumption is measured in CCF

Red Graph Line

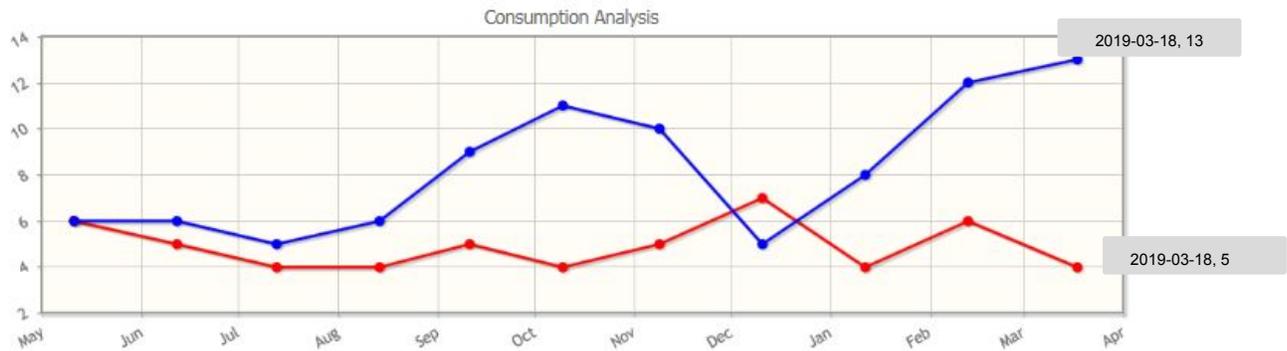
Select a service

Select a time frame

Blue Graph Line

Select a service

Select a time frame

The sample graph above indicates that the total water use for this location for meter reads collected on March 18, 2019 is a total of 18 ccf: 13 ccf for irrigation (user selected "IRR" to show on the blue graph line) plus 5 ccf for other water use (user selected "WATER" to show on the red graph line).

Caution: Do not default to the gallon measurements shown on the face of your bill in the Water Usage History. This worksheet calculates using CCF values only.