



# How to Renew a Pass Online

Renewing online is fast and easy!

RENEWING PASSES ONLINE INFORMATION

1. Please visit Tampa's Online Registration page <https://parks.tampagov.net/web/wbwsc/webtra.c.wsc/splash.html>.

2. Fill in your Username and Password.

Please keep in mind that if you or anyone in your family has ever purchased a pass, enrolled for a program, or done a facility reservation with us an account will already exist.

If you do not know or cannot remember your login, click on "Forgot Password" to have the information emailed to the email address on file.

3. After logging into your account, select the search option in the menu and select "Membership Renewal" under Memberships.

NOTE: When renewing a family pass only select the Adult 1 or Senior 1 (Primary) pass. The system will renew all other passes to your family members automatically after you select who will receive the Primary Pass.

Select the appropriate Rec Card to renew and add it to your shopping cart.

For individual passes you may select more than one pass before continuing to checkout, including other membership types.

You may receive a message stating the family member already has a pass and ask if you would like to renew. Select "Yes".

Please remember that payment is due at the time of purchase. We currently accept Visa, MasterCard, American Express, and Discover.

4. Review your cart: do you have the correct pass(es) you would like renewed? Do you need to add or remove any passes prior to purchase?

5. Select "Proceed to Checkout".

6. Verify your billing and contact information and select "Continue".

7. You will then be prompted to enter your payment information. Then select "Submit Payment"

Note that you will have 20 minutes to complete this screen and submit payment.

8. Once payment has been submitted, a confirmation screen will come up and you will have the option to "View Confirmation Receipt".

## Rec Card Information

**Youth:** Newborn to 12 years old

**Teen:** 13 to 19 years old

**Adult:** 20 to 49 years old

**Senior:** 50 years and older

**Family:** A maximum of 2 adults/seniors and dependent children under 18 years old residing in the same household

**Resident Individual Cards:** \$15/year for youth, adults, and seniors; FREE for teens

**Non-Resident Individual Cards:** \$30/year for youth and adults; \$15/year for seniors; FREE for teens

**Resident Family Cards:** \$50/year for the family

**Non-Resident Family Cards:** \$100/year for the family

## Swim Pass Information

**Annual Pass:** \$65/year for all ages

**Quarterly Pass:** \$25/4 months for all ages

**Monthly Pass:** \$10/1 month for all ages

## Joe Abrahams Fitness Information

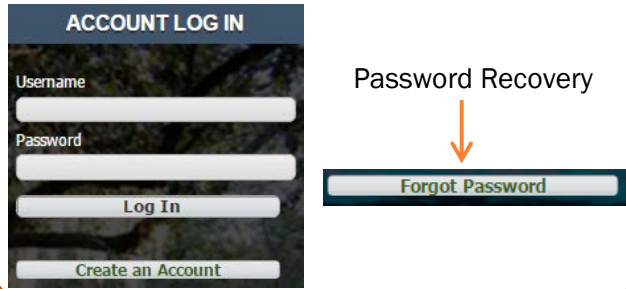
**Annual Pass:** \$150/year for all ages

**Monthly Pass:** \$15/1 month for all ages

Step 1: Visit website

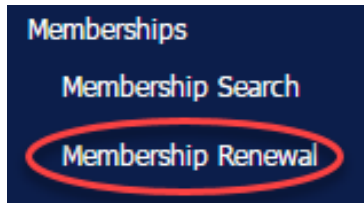
<https://parks.tampagov.net/web/wbWSC/webtrac.wsc/splash.html>

Step 2: Log In or see Step 3 to Create an Account



Step 3: Membership Renewal

After logging into your account, select the search option in the menu and select “Membership Renewal” under Memberships.



NOTE: When renewing a family pass only select the Adult 1 or Senior 1 (Primary) pass. The system will renew all other passes to your family members automatically after you select who will receive the Primary Pass.

Select the appropriate Rec Card to renew and add it to your shopping cart.

Renew	Name	Description
<input checked="" type="checkbox"/>	Parks	Rec Card Family Adult 1 (134251)
<input type="checkbox"/>	Recreation	Rec Card Family Adult 2 (134252)
<input type="checkbox"/>	Timmy	Rec Card Family Youth (134256)
<input type="checkbox"/>	Daisy	Rec Card Family Youth (134257)

For individual passes you may select more than one pass before continuing to checkout, including other membership types.

You may receive a message stating the family member already has a pass and ask if you would like to renew. Select “Yes”.

Recreation already has a RECINDYT Pass. Do you want to Renew this Pass?

Please remember that payment is due at the time of purchase. We currently accept Visa, MasterCard, American Express, and Discover.

Step 4 & 5: Review your cart and select “Proceed to Checkout”

Proceed To Checkout

Step 6: Verify your billing and contact info

Billing Information	
First Name: *	Parks
Last Name: *	Family
Home Phone w/area code: *	(813)274-8616
Email: *	test.test@tampagov.com
Re-Enter Email:	test.test@tampagov.com

Step 7: Enter your payment info

Payment Summary

Please review the following details for this transaction.

Amount \$ 50.00

Billing Information

Enter your payment details below.

Cards Accepted



Credit Card

Secure

Parks Family	
*Name	
Card Number	
*Card Number	
2	2017
*Exp Month	*Exp Year
Card CVC/CVC	
*Card CVC/CVC	